



POLLOCK

ORORA



SERVICE

PROFESSIONAL • KNOWLEDGEABLE • DEPENDABLE

When you need equipment repair, installation or training, trust the professional technicians at Pollock Orora. Whether you need a small maintenance adjustment to improve performance or have a larger equipment project, we're just a quick call away. And when you contact one of our knowledgeable service representatives, we'll discuss your equipment needs and schedule one of our experienced technicians to arrive at a time that's convenient for you - on time and ready to start the job.

Pollock Orora also offers preventative maintenance on equipment to ensure that you get the most out of it. Our dedicated technicians love to make SOLVED happen! That's why customers throughout the state of Texas choose Pollock Orora for quality, trusted equipment services.



Conveyors



Case Erectors



Pallet Wrap Systems



Shrink Packaging Systems



Floor Equipment

LOWER COSTS

Reduce total maintenance spend keeping equipment in high performance condition.

ELEVATE EFFICIENCY

Improve operating and administrative efficiencies with well-working equipment

IMPROVE PERFORMANCE

Experience increased performance from team Pollock Orora; your single source provider for equipment, supplies, installation, training and maintenance.

POLLOCK ORORA SERVICE RATE SCHEDULE

▶ FIELD SERVICE HOURLY RATE – PER ONSITE TECHNICIAN:

Monday – Friday (2 Hour Min.)	8AM to 5PM	\$150 / Hour
Monday – Friday (2 Hour Min.)	Before 8AM/After 5:00PM	\$180 / Hour
Saturday – Sunday (2 Hour Min.)	8AM to 5PM	\$240 / Hour
All Other Times / Days		Call for Estimate

▶ ALL SERVICES:

- 2 Hour Minimum Per Technician
- Plus Parts
- Plus Freight
- Plus Shop Fee



▶ INSTALLATION & TRAINING:

Monday – Friday (Full Daily Rate)	8AM to 5PM	\$1200 / Day
All Other Times / Days		Call for Estimate
Less Than Full Daily Rate	\$120 / Hour (All Plus Travel Time if Applicable)	

Travel Time: (Outside the Immediate DFW Metroplex)

Monday – Friday	8AM – 5PM	\$90 / Hour
2 Hour Minimum Per Technician		

*rates listed for current customers

SERVICE CENTER CONTACTS:

Jody Longoria	972-337-3884	or	Jody.Longoria@pollock.com
Stacey Blake	972-337-3782	or	Stacey.Blake@pollock.com
Carlos Sotelo	972-337-3782	or	Carlos.Sotelo@pollock.com
After Hours	972-337-3896		



▶ WHERE SOLVED HAPPENS.

Contact your Pollock Orora Account Manager for further details regarding this rate schedule. All service appointment requests are subject to scheduling.

Schedule a service appointment today!

dfwservicecenter@pollock.com • (888) 915-3569